

# Alex Allen

aallenn13@gmail.com | +1 304-982-4663 | linkedin.com/in/alexallen | Washington, DC

## SKILLS

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**Operations & Analysis:** Process Improvement, Workflow Automation, Change Management, Cross-Functional Rollouts, Stakeholder Management, Revenue Cycle Management (RCM), HIPAA Compliance, Intelligence Analysis, Cyber Threat Intelligence (CTI)

**Data & Analytics:** SQL, Python (Pandas, NumPy, scikit-learn), R, Tableau, Power BI, IBM Cognos, Snowflake, ETL, Data Pipelines, KPI Reporting

**AI & Automation:** AI Engineering, LLM Workflow Automation, Retrieval-Augmented Generation (RAG), Agentic AI, Computer Vision, Model Context Protocol (MCP), Prompt Engineering

**Tools:** Microsoft Office Suite (Excel, Word, PowerPoint, Outlook, Teams), Google Workspace, Google Apps Script, Stripe, QuickBooks, Jira, Git, GitHub, AWS, Docker, Claude Code, Cursor

## EXPERIENCE

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### Operations & Logistics Associate

12/2025 – Present

*Evenly Technologies, Washington, DC*

- Engineered Romeo, Evenly's AI-native clear-aligner screening engine, and led its external launch at joinromeo.com; now used by 900+ partner dentists, helping top performers unlock up to \$500,000 in additional annual revenue
- Architecting Romeo's financial integrations across Invisalign, partner dentists, Stripe, and QuickBooks, establishing Evenly's revenue cycle management (RCM) function from the ground up
- Leading the wind-down of Evenly's legacy orthodontic practice model across 2,000+ patients at 400+ practices as the company transitions to a fully digital software business

### Analyst

07/2025 – 12/2025

*Rios Partners, Washington, DC | Management Consulting*

- Delivered an AI-supported workflow automation for the U.S. Department of Transportation (DOT), replacing multi-day manual review cycles with intelligent document processing to cut review time by at least 35% for Federal Railroad Administration (FRA) operations
- Designed change management tracking frameworks with defined ownership and impact metrics, improving stakeholder adoption across federal agency teams
- Deployed automated data pipelines that removed manual touchpoints and improved data quality, speeding up reporting turnaround across multiple divisions

### Intelligence Analyst

01/2025 – 07/2025

*Metlang, Federal Law Enforcement Support*

- Analyzed English-language source material across 30 Department of Justice (DOJ) cases, turning raw material into clear findings for federal law enforcement investigators
- Conducted cyber threat intelligence (CTI) analysis to identify threats, actors, and indicators relevant to active federal casework
- Structured case intelligence into a centralized data warehouse, making source material searchable and speeding up analysis for the investigative team

## PROJECTS

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### NVIDIA Stock Price Prediction

*Python, Machine Learning, Claude Opus 5.5*

- Trained a Python machine learning model to forecast NVIDIA (NVDA) stock prices from Yahoo Finance and public company data, using Claude Opus 5.5 to build the model and interpret its results

### Envision Health Dashboard

*Tableau, ETL*

- Cleaned and deduplicated records for 4,000+ patients at a Chicago nonprofit health provider with untracked purchasing
- Automated Tableau dashboards that exposed waste in \$500,000 of quarterly medication orders

## EDUCATION

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**University of San Francisco**, Bachelor of Science in Business Analytics

## CERTIFICATIONS

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IBM Cognos Analytics (2024) | Tableau Data Visualization (2024) | Tableau Essentials (2025)